This may be the first time you’ve had access to two water supplies in your home. There are many benefits, starting with development approvals, through to increased resale value, should you ever choose to sell your home. And while the system will be saving you money with cheaper water bills, you’ll be kinder to the environment too.

If you have bought land at The Gables your new home will be connected to a sustainable water network providing recycled water in addition to your drinking water supply. Congratulations!

Box Hill Water is an independent water utility, which will be licensed by the NSW Government to provide The Gables residents with recycled water and sewage services. Your drinking water will be supplied by Sydney Water.

The Box Hill Water sustainable network harvests wastewater from kitchens, bathrooms and toilets and takes it back to a Local Water Centre where it is purified. Recycled water is supplied to homes in a separate network of purple pipes to supplement your drinking water use.

**Sustainable water for the community**

Benefits

- Highest BASIX water ratings
- Saves precious drinking water, resulting in cheaper water bills
- Improved environmental outcomes
- Irrigation water during drought

**How it works**

Recycled water can be used for up to 70 percent of your water needs – saving drinking water and money. Homes and businesses in The Gables will be using recycled water for:

- watering gardens and lawns
- flushing toilets
- washing clothes
- washing cars
- irrigating parks and sporting fields
- water features.
Drought proofing and storm protection
Recycled water is an unrestricted and secure water resource, available even in times of prolonged drought. As the wastewater system uses a pressurised network of pipes, it is also protected from infiltration during storms, which prevents overflow into the environment.

Environmentally friendly
The recycled water network is kinder to the environment. It makes the most of available drinking water, has a smaller physical footprint, uses less chemicals and has no discharge to the environment.

We’re local
The Box Hill Water network is locally maintained and operated. This means more control and more water security for you and your family.

Recycled water is clean, crystal clear and odourless
- No bacteria
- No viruses
- No pathogens

Our recycled water is of the highest quality, exceeding the national recycled water quality guidelines. Recycled water is used safely across Australia for many purposes, including in and around the home for washing clothes, irrigation and flushing toilets. It is used in agriculture and air conditioning in large buildings.

There are many myths about recycled water so please find out the facts at boxhillwater.com.au

Getting connected
It’s simple to get connected to your sustainable water network. Detailed information is available at boxhillwater.com.au or alternatively you can call us on 1300 803 803.

Connecting your water services
Set up your account via boxhillwater.com.au. Box Hill Water provides monthly ebilling. Details about the fees and charges are also available at this website.

Paperless policy
To make things as fast and efficient as possible for you, Box Hill Water works online. We ebill, email, use esign and require documents and drawings to be scanned, not posted. You can contact us via our website, boxhillwater.com.au or by ringing 1300 803 803.

Reducing paper also has a positive impact on the environment.

Building your home
Your new home will be within a recognised recycled water precinct for BASIX certification. You will not need a rainwater tank to achieve BASIX compliance, which will save you money. Details about how to register your property for BASIX are on our website.

There is also a Home Owner’s Guide and a Builders’ Guide for the design, planning approval and construction stages for your home at boxhillwater.com.au